# PANDUAN MENGGUNA SISTEM PUNGUTAN AGENSI LUAR (SPAL)

### 1. RHB BANK BERHAD

#### INTERNET

### 1.1 Mendaftar di dalam rhbbank.com.my menerusi ATM

- 1.1.1 Setelah mendapatkan nombor PIN dari mesin ATM, layari laman web rhbbank.com di <u>www.rhbbank.com.my</u>
- 1.1.2 Pilih ikon **SignOn** di laman web. Masukkan ID Pengguna dan Kata Laluan. Untuk login kali pertama, masukkan No Kad ATM, Pin Internet Sementara, ID Pengguna dan Kata laluan. Pastikan syarat-syarat dibaca dengan teliti sebelum menekan butang **I Agree** yang terdapat dibawah paparan terma dan syarat-syarat pendaftaran.



1.1.3 Skrin login yang baru akan dipaparkan. Masukkan nama pengguna dan kod laluan pilihan dimedan **SignOn** dan **Password**. Pastikan nama dan kata laluan tersebut digunakan pada masa hadapan.

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Sign On	Monday, 05 FEB 2007 8:55AM [Help?]
How To Enroll Demo FAQ What's New?	Phishing Email Scam Alert! Please ignore any emails that requires you to reveal your personal banking information. The bank has not sent out such emails. Should you have responded to the emails, kindly contact our Customer Careline at 03-9206 8228 for further clarifications.
Terms & Conditions Privacy Home	RHB Bank Internet Banking SignOn   SignOn ID   Pessword
	First Time User - Enroll Now       Reminder: Please do not disdose your Temporary Internet PIN or password to anyone.       Peringatan: Jangan mendedahkan "Temporary Internet PIN" atau "Password" anda kepada sesiapa.
	If you have forgotten your Password, please <u>click hare</u> . Collected your Secure cord?
2 Done	Call 03-92068228 or email us at <u>ibanksupport@rhbbank.com.my</u> for assistance.
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# 1.1.4 Skrin baki akaun pelanggan dipaparkan.

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My Profile	Savings	<u>1-63015-</u>	4,934.82						
DotCom Card	Savings	<u>1-63015-</u>	5,367.40						
maintenance	Current	<u>2-14129-</u>	5,476.97						
SignOut	Current	2-14129-	5,027.30						
	TOTAL ASSETS			TOTAL LIABILI	TIES	0.00			
▲	* The balance disp balance is the tot for transaction pu	played in your Saving al amount you have imposes. Click on the	js/Current acc in your Savings account numb	ount is your ledge ;/Current account er concerned to vi	r balance. Ledg , including fund ew your accoun	er s not availa t details.	ble		<b>•</b>
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### **1.2 Membuat bayaran kepada Majlis Amanah Rakyat (MARA) melalui** Internet

1.2.1 Pilih menu Pay Bills kemudian pilih Add Biller seterusnya pilih Majlis Amanah Rakyat (MARA) daripada senarai di dalam medan Biller. Kemudian masukkan Nama Pengenalan di medan Biller Nickname, masukkan Nombor Akaun MARA di medan Account No:, Nombor Kad Pengenalan di medan Additional Ref. No:.

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1.2.2 Isikan keterangan dan masukkan Pin pengenalan untuk menambah maklumat **Biller**. Kemudian klik butang **Submit** untuk mendaftar maklumat **Biller** iaitu MARA.



1.2.3 Majlis Amanah Rakyat (MARA) telah disenaraikan sebagai **Active Biller**.

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1.2.4 Pilih menu Bill Payment apabila mahu membuat bayaran kepada MARA. Pilih Debit From bagi akaun pelanggan yang akan dibayar. Seterusnya pilih Pay To MARA. Masukkan Amaun, Nombor Akaun MARA dan Nombor Kad Pengenalan dalam medan yang berkenaan. Tarikh bayaran dan kaedah bayaran (sekali atau bulanan) juga boleh dipilih. Tekan butang Submit untuk langkah seterusnya.

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1.2.5 Selepas menekan butang **Submit**, mesej caj perkhidmatan yang akan dikenakan kepada pelanggan akan dipaparkan. Tekan butang **OK**.

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New Application	Please take note that a transaction charge of RM1.00 will be added to your amount.
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My Profile	<u>OK</u>
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1.2.6 Pada skrin **Preview** akan dipaparkan amaun dan caj perkhidmatan yang perlu dibayar. Semak semua maklumat yang dipaparkan. Setelah memastikan semuanya betul, tekan butang **Confirm** untuk mengesahkan bayaran yang dibuat.

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1.2.7 Skrin pengesahan akan dipaparkan dan pelanggan perlu mencetaknya sebagai resit pembayaran. Setelah selesai, klik butang **OK** dan pilih menu **SignOut** untuk keluar dari laman web.

