PANDUAN MENGGUNA SISTEM PUNGUTAN AGENSI LUAR (SPAL)

1. MAYBANK BERHAD

INTERNET

1.1 Mendaftar di dalam Maybank2u.com

- 1.1.1 Pergi ke mana-mana mesin ATM Maybank atau Mayban Finance
- 1.1.2 Pilih Maybank2u Services di menu utama
- 1.1.3 Pilih Maybank2u Application.
- 1.1.4 Masukkan 6 angka nombor PIN Maybank2u.com
- 1.1.5 Masukkan sekali lagi nombor PIN Maybank2u.com untuk pengesahan. Sebagai langkah keselamatan, nombor PIN tidak akan dicetak ke atas resit.
- 1.1.6 Setelah mendapatkan nombor PIN dari mesin ATM, layari laman web Maybank2u.com di www.maybank2u.com
- 1.1.7 Pilih ikon First Time Login di laman web. Menu terma dan syarat-syarat akan dipaparkan. Pastikan syarat-syarat dibaca dengan teliti sebelum menekan butang Accept yang terdapat di bawah paparan tema dan syarat-syarat pendaftaran

| Member Services | |
|--------------------------------|--|
| Login> First Time Login> | |

1.1.8 Menu selamat datang akan dipaparkan. Pada paparan menu tersebut, masukkan nombor kad ATM Maybank di medan Access Number.

Kad ATM adalah kad yang digunakan untuk memohon nombor PIN Maybank2u.com. Masukkan 6 digit nombor PIN Maybank2u.com sebelum menekan butang Activate

| Welcome | | |
|--|-------------------------|--|
| Please enter your Access Number and Pl | to access Maybank2u.com | |
| Online Financial Services | | |
| Access No : | | |
| PIN : | | |

1.1.9 Skrin login yang baru akan dipaparkan. Masukkan nama pengguna dan kod laluan pilihan di medan Username dan Password. Masukkan kata laluan sekali lagi untuk pengesahan sebelum menekan butang Confirm. Pastikan nama dan kata laluan tersebut digunakan pada masa hadapan.

| Welcome Please enter your Username and Password to access Maybank2u.com Online Financial Services | |
|---|--|
| Username:Demo New Password : Confirm Password : | |
| Clear Confirm | |

1.1.10 Skrin borang maklumat peribadi akan dipaparkan. Lengkapkanmaklumat didalam borang tersebut. Kemudian klik butang Submit untuk menghantar maklumat secara online.

1.2 Membuat bayaran kepada Majlis Amanah Rakyat (MARA) melalui Internet

- 1.2.1 Layari laman web Maybank2u.com di www.maybank2u.com. Klik ikon *Login*. Masukkan nama pengguna dan kod laluan di medan yang berkenaan sebelum menekan butang login
- 1.2.2 Klik ikon *Accounts & Banking*. Seterusnya klik *Bill Payment* dan kemudian *Make a one-off payment* sebagaimana paparan berikut:

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|--|-----------------------|---|---|----------------|---|----------|-----------------|----------------------------|
| Thursday, 23 January 2014 16:10:18 | | | | | You are now in a secured site | | | |
| Home Ac | counts & Banking | Mobile Banking | Investment | Insura | nce L | oans as | Omm | Buy Online |
| I Accounts I Cards | Paymen Nate a bi | ts I or income tax paymer | nt and manage your p | payment pri | derences | | | |
| Ill Payment ransfers | Make | a one-off ent | Make a paym a favourite p | ent to ayee | Make payme | a card | Mata | ake an income x payment |
| Fixed Deposits Foreign Currency Account Banks, constraines Extense Ext | | trom almost 600 corporationa t | Pay a corporation marked as a favou payee | | ion you've Pay your wounte card bill | | vedit Pay UH | your income tax to IN |
| | Make Agen Dan F | a payment to si Kaunseling Pengurusan | Make a charg card paymen | je t | Payment Discrepancy | | a | |

1.2.3 Klik Education & Education Loans* dan seterusnya pilih Majlis Amanah Rakyat (MARA).

*Semua jenis pinjaman MARA (pinjaman pelajaran/pendahuluan/usahawan dll) diletakkan di bawah kategori Education & Education Loans.

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|--|----------------------|---|---|----------------------------------|---|-----------------------------|------------|
| Thursday, 23 January 2014 16:12:07 | | | | | You | are now in a secure | sd site |
| Home Acco | unts & Banking | Mobile Banking | Investment | Insurance | Loans | Duj Oraniji | Buy Online |
| All Cards Bill Payment Transfers Fixed Deposits | Click on 1 Our To | ne corporation you w ost popular payees are 1 the payee name or brown p 9 payees | ant to pay. sled below for you le other payees un | r convenience. Jer Payee Cate | pory View all payee | s by category | |
| Fixed Deposits Foreign Currency Account Rewards | | ASTRO (Measat Broadca Celcom Deviran Banderaya Kuala Indah Water Konsortium 3 Maxia Noble Sdn Bhd Svarlat Bekalan Air Sela | at Network System Lumpur - Cukai Tai Idn Bhd Ngor Sdn Bhd (SYA | s) siran | Select from II Select from II All Payees American Ex Assessment | st st press Charge Ca | rds |

| may hand 2 | | | | Click | tere to search | Q. | Log out | |
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| 4I Accounts 4I Cards | Make a one-o Select the cor | ff payment - St poration you w | ep 1 of 4 rant to pay. | | | | | |
| Bill Payment | Now select the | company | | | | | | |
| Transfers | Education & | 144.1 | a America Parto | - 444744 | | | | |
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| | | Ente | rprising Asia preceneurs Deve | donment lost 3 | Sdn Rhd | | | |
| | | INT | EDUCATION GR | ROUP | | | | |
| | | Infor | matics Resource | e Corporation S | dn. Bhd. | | | |
| | | Insti | tut Teknologi Tu | n Abdul Razak | pur | | | |
| | | Jaba | tan Perkhidmata | an Awam-Ganti | ingi | | | |
| | | Jaba | tan Perkhidmata | an Awam-Pinja de Rhd | man | | | |
| | | KDU | University Colle | ige Sdn Bhd | | | | |
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| | | 100 million (1997) | State of the second second second second | There is a second second | COLUMN A | | | |

1.2.4 Masukkan Amaun (*Amount*), **Nombor Akaun MARA** (*MARA Account No.*)*, Tarikh bayaran hendak dibuat (*Effective Date*) dan Nombor Kad Pengenalan (*IC No.*) dalam medan yang berkenaan. Tekan butang *Continue* untuk langkah seterusnya.

***Nombor Akaun MARA** adalah **12 digit nombor akaun pinjaman dengan MARA** yang bermula sama ada digit 33/34/35/60/61/63/69/82/89/90/91/94/95/96/97/98/99 (rujuk contoh di bawah) bergantung kepada jenis pinjaman dengan MARA. Sebagai contoh, bagi pinjaman pelajaran Nombor Akaun MARA bermula dari digit 33 dan diikuti 10 digit nombor seterusnya, bagi pembiayaan usahawan Nombor Akaun MARA bermula dari digit 60 dan diikuti 10 digit nombor seterusnya.

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| Non Alter Stores Billion KP A241858 | Home Account | s & Banking | Nobile Banking | Investment | losurance | Loans | Lie Crome | Buy Online |
| Accurate Bulance: Tankin Mula yourge Account No: 33986438988 LC No: A2698588 Age April 2012 State Processing Appendix for 3012 Destination State Processing | All Accounts All Cards Bill Payment Transfers | tiake a on Enter your p Pease no | e-off payment - Ste ayment details te that you will be cha | rp 2 of 4 rged RM1 00 for | each transaction | | | |
| | Fixed Deposits Foreign Currency Account Rewards | Am From Acco Effective | ount ount 108123019231 Sale Today | s. • | To Majis Ama MARA Acco View sample (C No. | nah Rakyat () unt No. L. © | MARA) | |

- 1.2.5 Pada paparan menu berikutnya, semak semua maklumat adalah betul. Setelah memastikan semuanya betul, tekan butang *Confirm* untuk mengesahkan bayaran yang dibuat.
- 1.2.6 Setelah selesai, klik ikon *Log Out* untuk keluar dari laman web.

1.3 Membuat bayaran secara berulang/ bayaran tetap secara bulanan.

1.3.1 Pilih Add recurring payment

| maybank2u | .COM 2013 10:07.23 | | Click here to search Q | Log out | |
|-----------------------------|---|---|--|--|--|
| Home Accounts | & Banking Mobile Banking | Investment Insura | nce Loans | Buy Online | |
| All Cards | Make a bill or income tax payme | int and manage your payment pr | eferences | | |
| Bill Payment Transfers | Make a one-off payment | Make a payment to a favourite payee | Make a card payment | Make an income tax payment | |
| Foreign Currency Account | Select from almost 600 payee corporations available | Pay a corporation you've marked as a favourte payee | Pey your Maybankard credit card bill | Pay your income tax to LHDN | |
| Rewards | Make a payment to Agensi Kaunseling Dan Pengurusan Kredit (AKPK) | Make a charge card payment Pay your American Express | Payment Discrepancy Make a report on payment | 6 | |
| | Make DMP Payment and DMP Prepayment | charge card bills | discrepancy | | |
| | Review payment history & future payments | Review recurring payment history & future recurring payment | Manage my favourte payees | Manage non-Maybank credit cards | |
| | View past payments Manage future payments | Add recurring payment | Add favourite payee Delete favourite payee | Add or remove other credit cards to pay your bills with | |
| | | payment Manage future recurring payment | | | |
| | Payment limit maintenance | | | | |
| | Manage the payment limit for your favourite payees | | | | |
| | | | | | |

1.3.2 Pilih agensi Majlis Amanah Rakyat (MARA)

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| 🗲 🌔 🚳 https://www.maybank2u.com.my/mbb/m2i 🔎 + 🔒 Malayan Banki | ng C 🔀 Index of /Lap.M | IARA/Harian/S0 🥞 Maybank2u.t | com Online Fin × | | |
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| | 10 | | Click here to search | Q Log out 🖰 | |
| mayt | DankZU.com hursday, 4 July 2013 10:04:31 | | You | are now in a secured site | |
| Home | Accounts & Banking | Mobile Banking Investment | Insurance Loans | Buy Online | |
| All Account | ts Add recur | ring payment - Step 1 of 4 | | | |
| All Cards | Select a pa | yee to add to your recurring payment | | | |
| Bill Paym | ent Corporatio | n name Majlis Amanah Ra | kyat (MARA) | · · | 10 |
| Field Dec | osits | | | | 6 |
| Foreign C | urrency | | | Continue | din 1 |
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| Help Terma | & Conditions Security, Privacy | & Client Charter FAQ | | | |
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| https://www.maybank2u.com.my/mbb/m2u/m1202/m2uRecurringRegistration.do?8V_SessionD=@@@@1409467319.1372902970@@@@&BV_EnginedD=ccddadHdIlhhihcflgcehfdRigdgmiD | | | | |
|--|-----|-----|--|------------------|
| 👩 🉆 | (1) | 🛞 🖳 | | - 隆 🕀 🛛 10:06 AM |

1.3.3 Masukkan amaun yang hendak dibayar setiap bulan, No Akaun MARA, No Kad Pengenalan dan Tarikh mula dan akhir bayaran yang hendak dibuat.

| E Call View Povolkes Tools Peep Callet's lose weight and gain R Index of -Lap D Laman Intrane | t MARA 🕘 Suggested Sites | 🔹 🗿 Get more Add-ons 👻 🌙 Cel | odek.com Yeur Mala Click h | me to search 🔍 | Log out | |
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PERBANKAN INTERNET MELALUI TELEFON MUDAH ALIH (M2U MOBILE)

2.1. Mendaftar sebagai pengguna M2U Mobile

- 2.1.1. Daftar di Maybank2u.com atau pergi ke ATM Kawanku.
- 2.1.2. Muat turun M2U Mobile dari sms yang diterima.
- 2.1.3. Short form penggunaan M2U Mobile adalah seperti berikut :-

| Simbol atau Perkataan | Keterangan |
|-----------------------|--|
| Cr atau + | Kredit - Kemasukan wang atau |
| | dipindahkan ke Akaun Pelanggan |
| Dr atau - | Debit – Pengeluaran wang atau pindahan |
| | dari Akaun Pelanggan |
| Tranx | Transaksi |
| Desc | Keterangan bayaran |



2.1.4. Pilih menu Continue.

2.1.5. Skrin pendaftaran M2U Mobile akan dipaparkan. Masukkan 6 digit Activation Key.

| 🏹 (🚍 🎦 Activate | 10:41 |
|--------------------|--------|
| 123 | |
| Activation Key | |
| 123456 | |
| | |
| | |
| | |
| | |
| | |
| | |
| Options Activate | Delete |

- 2.1.6. Pilih menu Activate
- 2.1.7. Skrin berikutnya akan dipaparkan. Masukkan katalaluan bagi kemasukan ke M2U Mobile iaitu 8 12 digit. Pastikan nama dan kata laluan tersebut digunakan pada masa hadapan.

| 🖓 🚛 🛅 🛛 10:42 Activate |
|--------------------------------|
| abc |
| Password ***** |
| Confirm Password |
| kolokolokok |
| |
| Options Activate Delete |

2.1.8. Pilih menu Activate

2.2. Membuat bayaran kepada Majlis Amanah Rakyat (MARA) melalui M2U Mobile

2.2.1. Pilih menu Bill Payment dan pilih menu Go.



2.2.2. Seterusnya pilih menu Registered Bill. Jika anda belum mendaftarkan MARA sebagai 'Registered Bill', sila buat pendaftaran melalui maybank2u.com terlebih dahulu sebelum membuat bayaran melalui M2UMobile. Kemudian pilih menu Go.

| F. C 16:53 Bill Payment |
|---|
| • Registered Bills |
| Enquire Future Payment |
| Future Payment History |
| Options Go Back |

2.2.3. Pilih MARA dan menu Go.



2.2.4. Pilih Akaun yang hendak didebitkan, masukkan Amaun yang hendak dibayar dan pilih menu Go.

| 11:13 |
|--------------------------|
| Bill Payment |
| |
| |
| From Account |
| 514235050036 + |
| Pay To |
| Telekom Malaysia - DEMO1 |
| Bill Account Holder |
| DEMO |
| BANL RO |
| D918676680101 |
| Options Go Back |

2.2.5. Skrin Preview akan dipaparkan. Semak maklumat yang dipaparkan dan pilih menu Confirm jika maklumat adalah betul. Jika mahu meminda maklumat, pilih menu Back.



2.2.6. Skrin pengesahan bayaran akan dipaparkan. Pilih Exit jika tiada bayaran /transaksi lain atau Main Menu jika mahu membuat bayaran / transaksi lain.

| १त 🧰 🎦 🛛 11:21 Bill Payment Confirmation |
|---|
| Status |
| Successful |
| Pay To DEMO |
| Amount RM234.00 |
| New Account Balance RM9,343.82 |
| Reference No Main M Exit |